

JACOB ORTEGA

STUDENT - ENTREPRENEUR - PHOTOGRAPHER

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about.me/yousoro

20 years old. I'm a student living in Cypress, CA. I am a fan of video games, photography, and computers. I'm also interested in technology and entrepreneurship. I have been associated with these a majority of my life. I have played video games ever since I was able to hold the controller. I take pictures on my free time and have great knowledge when it comes to computers. I help run an online store with an colleague of mine. I have a passion for esports and the business that revolves around it.

EXPERIENCE

Sept. 2019
- Present

STORE ASSISTANT - RAINBOW EMU WEEPS - ROWLAND HEIGHTS, CA

Creating and assembling merchandise. Organizing the stock, taking inventory, and quality checking every item. Making inquiries and packing customers' orders to be ready and shipped out as soon as possible. Sorting through orders as efficiently as possible. Assist customers online and offer excellent customer service. Working as a team to get the tasks done. Managing multiple social media platforms and marketing towards a gamer centric audience.

Major accomplishments:

- Being able to sell merchandise in person at events
- Assisting my colleague in following her passion

Dec. 2018
- Present

STORE ASSOCIATE - DAISO JAPAN LLC - STANTON, CA.

Working throughout the store on the floor and front of the store. Aiding customers by answering questions they have or needing any other assistance. Understanding of sales principles and customer service practices. Using strong communication and teamwork skills to work efficiently. Ability to multitask while being attentive to customers, even under fast-paced high pressure.

Major accomplishments:

- High remarks from store management and store instructor
- Customers leaving nice reviews about me to my management team

EDUCATION

Present

GENERAL EDUCATION - CYPRESS COLLEGE - CYPRESS, CA.

Currently enrolled in school to complete my general education. Want to earn my degree majoring in computer science, programming, or accounting. I have grown my skill of photography taking courses during my enrollment. Have achieved one of my photo submissions to be displayed in the school's art gallery

2017

HIGH SCHOOL DIPLOMA - JOHN F. KENNEDY HIGH SCHOOL - CYPRESS, CA.

Graduated with a near 3.0 GPA. Took many AP classes and passed AP tests. Have a basic education of accounting and business. Volunteered at my school for events and helped around on campus. Excelled in mathematics.

SKILLS

- Social Media Management
- Bilingual (Spanish)
- Communication
- Customer Service
- Leadership
- Time Management
- Computing
- Active listening
- Flexibility
- Problem Solving